



NEWPORT PAGNELL NORTH & HANSLOPE CONSULTATIVE AREA FORUM

Thursday 21st May 2015

7.30pm

**The Reading Room
Stoke Goldington**

MINUTES

determine how to access the connection points where the phone lines intersect. These are situated in the roadway and will require significant disruption whilst Openreach engineers connect the right phone lines to the right equipment to provide superfast broadband. As this will take several weeks to complete alternative options are currently being considered by Openreach that would remove the need for disruption to local traffic.

- The Connection Voucher Scheme is open to any Small to Medium Enterprises, including farmers. The scheme pays up to £3000 connection costs as a one off grant but does not cover line rental etc. More details can be found at the MKC website at: <http://www.milton-keynes.gov.uk/planning-and-building/growing-mk/superfast-broadband-connection-vouchers>

Question from the forum asked what the criteria are to decide who is in each area. It goes on best value and what is the most cost effective way to deliver. The further away from MK the more expensive it is to deliver.

5. Review Terms of Reference

Annual review agreed terms of reference

7. Updates

Item 7 Tathall End and Devils Dip Flood Alleviation were taken before item 6.

See update attached.

- 2 flood bunds at Tathall End completed and possible 3rd bund
- Review 3rd bund
- Redirection of water from Leamington Farm – pipe under road to stream too small or another bund at Leamington Farm. Leamington Farm have already installed something themselves increasing this is an option.
- Limited funds available
- Monitor situation over coming months, whenever flooding please report it.

The forum expressed disappointment at the delays and time it was taking. At the last forum held in January it was asked if work could be completed before the end of the year as this problem has been ongoing for several years.

The dips floods every time it rains and cars go on the wrong side of the road on a blind bend. Also the water is eroding the road.

There were concerns that the clearance of the spinney may have an impact on devils dip by increasing the water flow.

Villages see this as a priority. This is a busy road and there is no easy way round it.

6. MKC Customer Service Review

RW informed the forum that MKC is aware of peoples concerns with the reporting process.

Looking at end to end processes of the helpdesk and working through every part of the process.

A new way of reporting will be put in place which is streamlined down

The forum reported that they have been saying since last year that the system did not work and people on the helpdesk are not very helpful.

The forum asked how long the review would take. RW replied it would go on until December. Mike Hainge heading up looking into customer service.

Information and quality of content on the website not up to standard.

The forum said that planning portal works.

There is the ongoing development of the new app. And looking for people to test the app.

7. Any Other Business

The forum welcomed representatives from Gayhurst and Great Linford that attended this forum and look forward to seeing them at future meetings

8. Date Venue and Topics of next meeting

The forum noted the suggested dates of future meetings as follows:

10th September 2015 7.30pm The Village Hall Hanslope

Newport Pagnell North and Hanslope Park Consultative Area Forum

Terms of Reference

1. To meet as a group comprising of Ward Councillors for the area and representatives from the Parish Councils to respond to consultations and to comment upon local issues relating to council services and other related matters.
2. To receive comments from the general public on these issues.
3. To raise and feedback comments or concerns on local services.
4. To comment upon matters raised for consultation by Milton Keynes Council and other bodies relating to the Forum area.
5. To make recommendations to Milton Keynes Council and other bodies.
6. The Forum will meet four times a year and Parish Councils will ensure that dates of the Forum meetings are advertised widely to members of the public.
7. The chair will be taken by the hosting parish.
8. All members of the Consultative Area Forum to have equal speaking rights and in the event of a vote, each parish will have one vote.
9. All meetings will be open to the public.
10. Meetings will be administered by Milton Keynes Council.
11. Items for the agenda must be with Business & Liaison at least 4 weeks prior to a meeting.
12. Terms of reference may be amended or developed with agreement of the Forum.

Reporting arrangements:

Recommendations from the Consultative Area Forum will be fed into the Milton Keynes Council via regular reports to Cabinet, Ward Councillors, Local Councils and Officers, and other bodies as appropriate.